

thinc360.com/2023event

HIGHLIGHTS

### **Transform Healthcare at thinc** 360!

Tailored educational experiences for executives representing the healthcare ecosystem of health plans, hospitals and health systems, employers, government, and life sciences organizations.



Great to hear my colleagues and hear their perspective on innovation, consumer experience, patient-centered and membercentric care and really the sharing of ideas over the last two days.

- CEO, BMC Healthnet Plan



# thINc360 brings together decision makers from across the entire healthcare ecosystem.



#thINc360 is truly a 360 discussion among providers, health systems, government, payers, private sector.

- Critical Care and Pulmonary Physician Teaching Faculty, Ascension at St. Agnes Hospital





the healthcare complexities of today and prepare for a better future with enhanced experiences, engagement, and outcomes.



### **REDEFINE**

member/patient experience and enhance engagement using real-time, actionable data.



the healthcare workforce by addressing shortages, focusing on DE&I, and promoting a culture of well-being.











innovative approaches to effectively deliver accessible, equitable, affordable, and value-based care.



opportunities to leverage technology and digital tools to disrupt healthcare and build healthier communities.



### **BRAINSTORM**

actionable approaches to deliver quality care at the right place and time.

Coming to an event like this is so meaningful because you get to stand side-by-side and hold hands with like-minded HR and Benefits professionals and really reach across the table and share what has been impactful and helpful in certain organizations that I can take back to my organization and hopefully help with our healthcare needs and how we'll be able to address mental health, hopefully contain costs, and things of that nature.

- Director, Total Rewards & Shared Services, Legacy Community Health

#### What's new at thinc360?

In 2023, choose from 5 carefully curated tracks designed for cross-sector healthcare stakeholders.



in partnership with **Validation**Institute

- Implementing inclusive, equitable benefits to meet the needs of today's workforce
- Moving away from traditional healthcare programs and focusing on adopting holistic health and well-being initiatives
- Discovering the path to transparent, value-driven employer healthcare
- Adopting personalized chronic condition management programs that prioritize improved outcomes and long-term impact
- Breaking barriers and empowering employers to move toward value-based pharmacy benefit design
- Exploring innovations in employer-led direct contracting strategies

Also recommended for:

Health Plan and Hospital System Executives Managing Employer Accounts



#### **Care Delivery Transformation**

**FOR PROVIDERS & PAYERS** 

- Accelerating the move to value-based care
- Scaling innovation to enhance patient-centric care delivery
- Exploring advancements in remote patient monitoring (RPM) and at-home care
- Leveraging payer-provider collaboration to deliver care at the right place and time
- Improving access to behavioral and mental health
- Addressing workforce shortages

#### Also recommended for:

Government, Pharma Executives; Digital Health, Population Health, Care Coordination, and Virtual Care Leaders



#### **Engagement** & Experience

FOR PAYERS. **PROVIDERS, &** LIFE SCIENCES EXECS

- Rethinking the consumer experience to meet members and patients where they are
- Leveraging virtual care and digital tech to better engage individuals in their health and well-being
- Deploying person-centric engagement strategies to increase retention and loyalty
- Analyzing the right data to tailor interventions and meet the needs of a diverse population

#### Also recommended for:

Consumer Experience, Marketing, Member/Patient Engagement. Behavioral Health Leaders



#### Health Equity

- Prioritizing DE&I within organizations and communities
- Harnessing the power of data to take action on SDoH
- Taking action on racial health disparities
- Addressing the impact of socioeconomic status and race on access to quality care
- Understanding the intersection of health equity and public health
- Policy and legislative support health equity and eliminate health inequities

Also recommended for:

Pharma Executives: SDoH. Public Health, Policy Leaders



#### **Benefits Adviser** Leadership

FOR BROKERS, **AGENTS. & ADVISERS** 

- Addressing opportunities and challenges of managing the healthcare supply chain to ensure quality care and reduce the severity of claims
- Discussing effective approaches to eliminate waste and abuse in prescription medication
- Replacing a BUCA provider contract with a direct contract between the provider and
- Adopting a transparent and value-based NextGen health plan with strategies that bring value to the client
- Exploring C-Suite healthcare language that is effective and drives change while addressing what a CEO and CFO wants

Also recommended for: **Healthcare Advisory Board Executives**  **thINc**360 brings critical content for every healthcare stakeholder. Whether you are a health plan, hospital system, provider group, pharma/life sciences, or a government executive, an investor, a startup, HR/benefits leader, or a healthcare solutions provider, you will walk away with practical, actionable, and innovative takeaways to implement in your respective organizations.

#### **2023 THEMES INCLUDE:**



		TUESDAY, .	JUNE 20, 2023			
7:00 AM – 6:30 PM	Registration Open					
7:05 AM – 8:05 AM	Morning Coffee and Pastry					
8:05 AM - 8:15 AM	Congress Welcome					
		MAINSTAGE KEYN	IOTE CONVERSATIONS			
8:15 AM - 9:00 AM	KEEPING IT REAL: WHERE ARE WE TODAY WITH VALUE-DRIVEN, IMPACTFUL HEALTHCARE TRANSFORMATION?					
9:00 AM - 9:25 AM	MAKING HEALTHCARE FAIR FOR ALL: A CONVERSATION WITH CONGRESSMAN PETE SESSIONS					
9:25 AM - 9:55 AM	FIRESIDE CHAT: INNOVATIONS IN EMPLOYER-SPONSORED HEALTHCARE: EMBRACING GREATER ACCOUNTABILITY STANDARDS TO IMPROVE OUTCOMES					
9:55 AM - 10:20 AM	FIRESIDE CHAT: HEALTHCARE TRANSFORMATION TO ADVANCE HEALTH EQUITY					
10:20 AM – 11:00 AM	Exhibit Hall Opens Networking Break and Innovation Theater Sessions in the Exhibit Hall					
		THEMED TE	RACK SESSIONS			
11:00 AM – 11:50 AM	BENEFIT DESIGN STRATEGIES FOR EMPLOYERS	ENGAGEMENT & EXPERIENCE	CARE DELIVERY TRANSFORMATION	HEALTH EQUITY	BENEFITS ADVISER Leadership	
	Benefits that Matter Today: Thinking Beyond Traditional Healthcare Programs	Redefining Customer Experience: Meeting Consumers Where They Are and (Re)Building Trust	Seizing an Opportunity: How the Current Economic Crisis Accelerates Care Delivery Transformation and the Move to Value	Multi-stakeholder Efforts to Prioritize and Sustain Health Equity Initiatives to Prevent Health Risks and Significantly Improve Care	The Real Work: Effective Language and Messaging to Sell the C-Suite	
11:50 AM - 12:10 PM	Beverage Break and Innovation The	ater Sessions in the Exhibit Hall				
12:10 PM – 1:00 PM	Value-Based Partnerships and Direct Contracting Arrangements to Deliver High-Quality Care to Employees	Stakeholder Views on Driving Meaningful Engagement and Transforming Care with Digital Technology	Healthcare Beyond the Four Walls of the Hospital: Advancements in Virtual Care and RPM to Improve Access and Outcomes	Reducing Disparities in Maternal Health: The Path Forward	Replacing the BUCA: Building a NextGen Health Plan	
1:00 PM – 2:00 PM	Lunch FOUNDER'S FORUM LUNCHEON SES	SION				
2:05 PM – 2:55 PM	The Impact of Prior Trauma on Mental Health Within and Outside the Workplace: Barriers and Opportunities for Healthcare Stakeholders		Implementing a Next-Gen Cr <mark>oss-Functional Care Team to</mark> Improve Patient Care, Acces <mark>s, and Outcomes: The Johns</mark> Hopkin <mark>s Story</mark>		Crawl, Walk, Run, Fly: Meeting the Client Where They Are	
3:00 PM - 3:40 PM	Networking Break and Innovation T	heater Sessions in the Exhibit Ha	all			
		MAINSTAGE KEYN	IOTE CONVERSATIONS			
3:40 PM - 4:10 PM	thing Talk: HEALTHCARE FANDOM					
4:10 PM – 4:55 PM	PROGRESS REPORT ON SOLVING THE NATION'S MENTAL AND BEHAVIORAL HEALTH CRISIS: WHERE ARE WE TODAY AND WHERE DO WE GO FROM HERE?					
4:55 PM – 5:40 PM	PUTTING WORDS INTO ACTION: ADDRESSING DE&I TO MEET THE HEALTHCARE NEEDS OF THE POPULATIONS WE SERVE					
5:40 PM - 5:50 PM	2023 VALIDATION INSTITUTE HALL OF FAME INDUCTEE ANNOUNCEMENT					
5:50 PM – 7:00 PM	Reception and Health Value Awards in the Exhibit Hall					

		WEDNESDAY	, JUNE 21, 2023			
7:00 AM – 5:30 PM	Registration Open					
7:10 AM – 8:05 AM	Morning Coffee and Pastry					
8:05 AM - 8:10 AM	Opening Remarks					
		MAINSTAGE KEYN	IOTE CONVERSATIONS			
8:10 AM – 8:45 AM	THE INTERSECTION OF INNOVATION, TRANSPARENCY, AND QUALITY TO TRULY TRANSFORM HEALTHCARE					
8:45 AM - 9:10 AM	FIRESIDE CHAT: CMS INITIATIVES TO ADVANCE HEALTH EQUITY					
9:10 AM - 9:35 AM	FIRESIDE CHAT: AN EMPLOYER'S ROLE IN MITIGATING HEALTH DISPARITIES					
9:35 AM - 10:20 AM	CALL TO ACTION: COLLABORATIVE EFFORTS TO IMPLEMENT A COMPREHENSIVE HEALTH EQUITY STRATEGY					
10:20 AM – 11:00 AM	Networking Break and Content Theater Sessions in the Exhibit Hall					
		THEMED TE	RACK SESSIONS			
	BENEFIT DESIGN STRATEGIES FOR EMPLOYERS	ENGAGEMENT & Experience	CARE DELIVERY TRANSFORMATION	HEALTH EQUITY	BENEFITS ADVISER LEADERSHIP	
11:00 AM – 11:50 AM	Affordable, Impactful, Inclusive Health Benefits to Meet the Needs of a Diverse Workforce - Insights into Fertility, Reproductive, and Caregiver Benefits	Implementing a Data-Centric Approach to Tailor Interventions and Close Care Gaps			Low Hanging Fruit: Eliminating Pharmacy Waste and Abuse	
12:00 PM – 1:00 PM	Lunch Investor/Entrepreneur Meet & Gree LUNCHEON ROUNDTABLE - SLOW TH		GH COSTS?			
1:05 PM – 1:55 PM	Adopt a Whole-Person Care Approach to Effectively Manage Chronic Conditions	Explore Strategies to Reach and Engage Underserved Communities While Effectively Meeting their Health Needs	Examine the Role of Al, VR, and Advanced Technology to Enhance Patient Care and Rehabilitation	Addressing the Digital Divide to Reduce Inequities in Healthcare	Controlling Healthcare Quality and Cost: Healthcare Supply Chain Management	
1:55 PM – 2:15 PM	Beverage Break and Innovation Theater Sessions in the Exhibit Hall					
2:15 PM – 3:05 PM	Radical Pharmacy Paradigm Shift: Learn What Happens when Employers and Health Systems Blow Up the PBM Status Quo	Overcoming Barriers to Integrate Medical and Social Needs Data to Efficiently Serve Diverse Populations	Taking Care of Our Healthcare Workers by Reimagining Workplace Culture	Implementing Processes and Tools to Measure and Analyze SDOH and Health Equity Programs: The 2023 ACAP SDOH Benchmark Assessment	Repricing Healthcare: Reference-Based Pricing (RBP and Direct Contracts	
		MAINSTAGE KEYN	IOTE CONVERSATIONS			
3:15 PM – 4:00 PM	TAKING A FOOD AS MEDICINE APPROACH TO NURTURE HEALTHY LIFESTYLES AND CREATE A CULTURE OF HEALTH					
4:00 PM – 4:45 PM	UNLOCKING OPPORTUNITES TO SHAPE THE FUTURE OF WOMEN'S HEALTH					
4:45 PM – 5:45 PM	Reception and EnableHealth Startu	p Showcase in the Exhibit Hall				

THURSDAY, JUNE 22, 2023						
7:30 AM - 1:00 PM	Registration Open					
8:00 AM - 8:30 AM	Morning Coffee and Pastry					
8:30 AM – 8:35 AM	Opening Remarks					
	MAINSTAGE KEYNO	TE CONVERSATIONS	3			
8:35 AM – 8:55 AM	thINc Talk: REBRANDING QUALITY					
8:55 AM – 9:20 AM	FIRESIDE CHAT: FIXING A BROKEN SYSTEM WITH HIGH-VALUE PURCHASING					
9:20 AM - 10:05 AM	CUTTING THROUGH THE NOISE: IMPACTFUL TECH ADOPTION TO ENABLE PROACTIVE VS. REACTIVE HEALTHCARE DELIVERY					
10:05 AM – 10:45 AM	STRENGTHENING PUBLIC-PRIVATE SECTOR PARTNERSHIPS TO DRIVE HEALTHCARE FORWARD					
	DEEP DIVE \ (no extra fee requir	NORKSHOPS red; lunch included)				
10:45 AM – 2:45 PM	EMPLOYER FIDUCIARY TRAINING: A PROCUREMENT PROCESS FOR YOUR HEALTH CARE PLAN	10:45 AM – 2:00 PM	OUTWARD INCLUSION: BUILDING INCLUSIVE ORGANIZATIONS AND COMMUNITIES THAT DRIVE RESULTS			
2:30 PM	CONGRESS CONCLUDES					



### **Strategize with Cross-Sector Healthcare Leaders:**



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Chief Experience Officer
NYC HEALTH +
HOSPITALS/QUEENS



Debbie Welle-Powell
Adjunct Professor
U. OF COLORADO
Former Chief Population
Health Officer
ESSENTIA HEALTH
Past Chair
NATIONAL ASSOCIATION OF ACOS
(NAACOS)



Brian R. Wheeler
Vice President, Provider
Collaboration and
Network Transformation
CAREFIRST BLUECROSS
BLUESHIELD



Wendy Whittington, MD
Chief Care Officer
CARILOOP



Nidia Williams,
PhD, MBB, CPHQ, FNAHQ
Six Sigma Master Black Belt,
Vice President, Quality and Safety
LIFESPAN



Jason Woo, MD, MPH, FACOG Senior Partner MINDSET4RESULTS.COM



Josh Zalen
Vice President,
IT Service Operations
INDEPENDENT HEALTH

# **STAY TUNED**for additional content and speaker updates!



#### **OPENING REMARKS**



**Geeta Nayyar, MD**Author, Physician Executive,
Health Information Technology Leader

KEEPING IT REAL: WHERE ARE WE TODAY WITH VALUE-DRIVEN, IMPACTFUL HEALTHCARE TRANSFORMATION?



Shital S. Desai, MD
Physician in Chief, District of Columbia and Suburban Maryland
MID-ATLANTIC PERMANENTE MEDICAL GROUP



Will Shrank, MD Venture Partner ANDREESEN HOROWITZ



David Shulkin, MD
9th Secretary
UNITED STATES DEPARTMENT OF VETERANS AFFAIRS



Moderator:
Erin Mistry
Executive Vice President and Chief Commercial Officer
CORMEDIX

MAKING HEALTHCARE FAIR FOR ALL: A CONVERSATION WITH CONGRESSMAN PETE SESSIONS



Pete Sessions
Congressman
TEXAS' 17TH CONGRESSIONAL DISTRICT



Moderator:
John C. Goodman, PhD
President
GOODMAN INSTITUTE FOR PUBLIC POLICY RESEARCH

FIRESIDE CHAT: INNOVATIONS IN EMPLOYER-SPONSORED HEALTHCARE: EMBRACING GREATER ACCOUNTABILITY STANDARDS TO IMPROVE OUTCOMES



Dan Mendelson
Chief Executive Officer
MORGAN HEALTH



Moderator:
Josh Berlin
Chief Executive Officer
RULE OF THREE, LLC

### FIRESIDE CHAT: HEALTHCARE TRANSFORMATION TO ADVANCE HEALTH EQUITY



R. Lawrence Moss, MD
President and Chief Executive Officer
NEMOURS CHILDREN'S HEALTH



Moderator:
Mary Grealy
President
HEALTHCARE LEADERSHIP COUNCIL

#### **KEYNOTE: THINC TALK: HEALTHCARE FANDOM**



**Stephanie Bayer**Senior Director Patient Experience **CLEVELAND CLINIC** 



**Christina Speck**Author *Healthcare Fandom* 

PROGRESS REPORT ON SOLVING THE NATION'S MENTAL AND BEHAVIORAL HEALTH CRISIS: WHERE ARE WE TODAY AND WHERE DO WE GO FROM HERE?



**Megan Adornato**Senior Vice President, Global Health Promotion Programs **CITI** 



**Trevor Porath**Vice President, Behavioral Health Solutions **UNITEDHEALTHCARE** 



Michael Thompson
President and Chief Executive Officer
NATIONAL ALLIANCE OF HEALTHCARE PURCHASER
COALITIONS



Moderator:
Pamela Greenberg
President and Chief Executive Officer
ASSOCIATION FOR BEHAVIORAL HEALTH AND WELLNESS
(ABHW)

PUTTING WORDS INTO ACTION: ADDRESSING DE&I TO MEET THE HEALTHCARE NEEDS OF THE POPULATIONS WE SERVE



Sharon Dixon Gentry
AVP, DEI Education and Strategic Partnerships
HCA HEALTHCARE



Yetta Toliver
Global Head of Diversity, Inclusion and Belonging
XEROX CORPORATION



Moderator:
Mary Stutts
Chief Executive Officer
HEALTHCARE BUSINESSWOMEN'S ASSOCIATION (HBA)

THE INTERSECTION OF INNOVATION, TRANSPARENCY, AND QUALITY TO TRULY TRANSFORM HEALTHCARE



Leah Binder
President and Chief Executive Officer
THE LEAPFROG GROUP



**David Goldhill**Co-founder and Chief Executive Officer **SESAME** 



Moderator:
Josh Berlin
Chief Executive Officer
RULE OF THREE, LLC

#### FIRESIDE CHAT: CMS INITIATIVES TO ADVANCE HEALTH EQUITY



LaShawn McIver, MD, MPH
Director, Office Of Minority Health (OMH)
CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)



Moderator:
Jennifer Lee, MD
Chief Medical Officer
ALLIANCE OF COMMUNITY HEALTH PLANS (ACHP)

### FIRESIDE CHAT: AN EMPLOYER'S ROLE IN MITIGATING HEALTH DISPARITIES



Tammy Fennessy, PHR, GBA
Director Of Benefits
AMERICAN EAGLE OUTFITTERS



Moderator:
Jessica Brooks-Woods, MPM, PHR
Chief Executive Officer and Co-Founder
EARN STAFFING SOLUTIONS
Co-Author

**Race Forward: The Health Equity Guide for Employers** 

### CALL TO ACTION: COLLABORATIVE EFFORTS TO IMPLEMENT A COMPREHENSIVE HEALTH EQUITY STRATEGY



Rob Andrews
Chief Executive Officer
HEALTH TRANSFORMATION ALLIANCE



Nwando Anyaoku, MD, MPH, MBA Vice President, Chief Health Equity Officer PROVIDENCE NORTH DIVISION



Sanjay Desai, MD
Chief Academic Officer
AMERICAN MEDICAL ASSOCIATION



Kulleni Gebreyes, MD
US Chief Health Equity Officer
DELOITTE LLP



**Geeta Nayyar, MD**Author, Physician Executive,
Health Information Technology Leader

### UNLOCKING OPPORTUNITES TO SHAPE THE FUTURE OF WOMEN'S HEALTH



Nancy Gin, MD, FACP
Executive Vice President, Quality, and Chief Quality Officer
THE PERMANENTE FEDERATION



Mitzi Krockover, MD
Founder and Chief Executive Officer
WOMAN CENTERED, LLC



Kathryn G. Schubert
President & Chief Executive Officer
SOCIETY FOR WOMEN'S HEALTH RESEARCH

### FOOD AS MEDICINE APPROACH TO NURTURE HEALTHY LIFESTYLES AND CREATE A CULTURE OF HEALTH



Caitlin Donovan Global Head UBER HEALTH



Catherine Macpherson, RDN
Senior Vice President, Healthcare Strategy and
Development, Chief Nutrition Officer
MOM'S MEALS I A PURFOODS COMPANY



Moderator:
Joshua Sclar, MD
Chief Medical Officer
AVESIS

#### THINC TALK - REBRANDING QUALITY



Stephanie Mercado, CAE, CPHQ
Chief Executive Officer and Executive Director
NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY
(NAHQ)

### FIRESIDE CHAT: FIXING A BROKEN SYSTEM WITH HIGH-VALUE PURCHASING



Elizabeth Mitchell
President and Chief Executive Officer
PURCHASER BUSINESS GROUP ON HEALTH (PBGH)



Moderator:
Brian Klepper, PhD
Principal
WORKSITE HEALTH ADVISORS

## CUTTING THROUGH THE NOISE: IMPACTFUL TECH ADOPTION TO ENABLE PROACTIVE VS. REACTIVE HEALTHCARE DELIVERY



Ainsley MacLean, MD
Chief Medical Information Officer
MID-ATLANTIC PERMANENTE MEDICAL GROUP



Matthew Resnick, MD, MPH
Chief Medical Officer, Senior Vice President,
Health Plans and Partners
EMBOLD HEALTH



Moderator:
David Shoultz
Head of Government Affairs (U.S.)
PHILIPS

### STRENGTHENING PUBLIC-PRIVATE SECTOR PARTNERSHIPS TO DRIVE HEALTHCARE FORWARD



Tim Engelhardt
Director, CMS Medicare-Medicaid Coordination Office
U.S. CENTERS FOR MEDICARE & MEDICAID SERVICES
(CMS)



Karyne Jones
President and Chief Executive Officer
NATIONAL CAUCUS AND CENTER FOR BLACK AGING



Tim Spilker
Chief Executive Officer
UNITEDHEALTHCARE COMMUNITY & STATE



11:00 AM - 11:50 AM

### BENEFITS THAT MATTER TODAY: THINKING BEYOND TRADITIONAL HEALTHCARE PROGRAMS

- Hear perspectives on why employers must modify their approach to benefit program design to meet the needs of today's workforce and retain talent
- Discuss the importance of implementing holistic health and well-being programs to drive healthy behavior change, improve productivity, and reduce healthcare costs
- Explore novel models to coordinate care, promote healthy lifestyles, and ensure timely access to resources and support for employees and their family



Andrew Gregg
Vice President, Employee Health and Benefits
PRIDENTIAL FINANCIAL



**Stephanie M. Koch, SPHR, SHRM-SCP**Director of Human Resources **HENDRY MARINE INDUSTRIES, INC.** 



Sanjay Motwani General Manager ARTEMIS BY NOMI HEALTH



Moderator:
Lee Lewis
Chief Strategy Officer and GM Medical Solutions
HEALTH TRANSFORMATION ALLIANCE

12:10 PM - 1:00 PM

## VALUE-BASED PARTNERSHIPS AND DIRECT CONTRACTING ARRANGEMENTS TO DELIVER HIGH-QUALITY CARE TO EMPLOYEES

- Hear perspectives on recent innovations in employer-provider partnerships that prioritize quality and value
- Reexamine direct contracts and focus on arrangements that enhance patient experience and outcomes
- Discuss cost control strategies for employers via alternative payment models in telehealth and virtual care
- Explore opportunities in advanced primary care specific arrangements to deliver appropriate care and eliminate waste



Robert "Teke" Drummond

Executive Director of Corporate Partnerships

PENN MEDICINE LANCASTER GENERAL HEALTH



Hillary Galyean
Vice President, Enterprise Account Management
FIRST CHOICE HEALTH



**Lee Lewis**Chief Strategy Officer and GM Medical Solutions **HEALTH TRANSFORMATION ALLIANCE** 



Cora Opsahl
Director
32BJ HEALTH FUND



Moderator:
Phil Shelato
Chief Strategy Officer
RULE OF THREE, LLC



2:05 PM - 2:55 PM

# THE IMPACT OF PRIOR TRAUMA ON MENTAL HEALTH WITHIN AND OUTSIDE THE WORKPLACE: BARRIERS AND OPPORTUNITIES FOR HEALTHCARE STAKEHOLDERS

**Shared session with Engagement and Experience Track** 

- Understand the impact of adverse childhood experiences, the pandemic, stigma, and other health risks on treating mental health issues
- Identify and treat trauma-related stressors through creative expression and mindfulness
- Gain insights into how employers and healthcare professionals can establish a framework to help individuals cope and heal
- Discuss the benefits of addressing mental health including improved health and well-being, increased productivity, and reduction in overall healthcare costs



Cal Beyer, CWP, SCTPP
Vice President, Workforce Risk and Worker Wellbeing
HOLMES MURPHY & ASSOCIATES



Nila Carrington, SPHR, SHRM-SCP Director, Benefits and Well Being REGIONAL ONE HEALTH



Noelle M. Ciara, DSW, LCSW
Senior Director of Member Services
COMMUNITY BEHAVIORAL HEALTH



Moderator: Yener Balan, MD, DFAPA

Vice President, Behavioral Health and Medical Specialty Services, KAISER FOUNDATION HEALTH PLAN & HOSPITALS Author, Re-Write: A Trauma Workbook of Creative Writing and Recovery in Our New Normal; Big Book of Emergency Department Psychiatry WEDNESDAY, JUNE 21, 2023

11:00 AM - 11:50 AM

### AFFORDABLE, IMPACTFUL, INCLUSIVE BENEFITS TO MEET THE NEEDS OF A DIVERSE WORKFORCE

- Assess the impact of benefits that promote equity and inclusivity on both physical and mental health and well-being
- Discuss an employer's role in accelerating efforts to address SDoH and reduce barriers to healthcare access
- Explore the financial and non-financial returns from investing in benefits such as fertility, reproductive, and caregiver benefits



**David Adamson, MD**Founder and Chief Executive Officer **ARC FERTILITY** 



Anthony D. Kinslow (Tony), MA, JD
Vice President and Chief Human Resources Officer
GEORGETOWN UNIVERSITY



Yetta Toliver
Global Head of Diversity, Inclusion and Belonging
XEROX CORPORATION



Wendy Whittington, MD Chief Care Officer CARILOOP



Moderator:
Sally Pace
Chief Executive Officer
CONNECT HEALTHCARE COLLABORATION



WEDNESDAY, JUNE 21, 2023

1:05 PM - 1:55 PM

### ADOPTING A WHOLE-PERSON CARE APPROACH TO EFFECTIVELY MANAGE CHRONIC CONDITIONS

- Gain strategies to support individuals with chronic conditions every step of the way
- Discuss the role of digital tools and applications to proactively communicate with and engage individuals
- Implement a comprehensive chronic-care strategy by providing access to resources, health coaches, medication, and mental/behavioral health support
- Leverage medical and SDoH data to determine unique needs, tailor care, and sustain healthy behavior change



Kenny Cole, MD
System VP of Clinical Improvement
OCHSNER HEALTH



Matthew C. Harmon
Vice President, Benefits, Compensation, and HR Systems,
Customer Satisfaction
AUTOZONE, INC.



Monte Masten, MD, MBA, MPH Chief Medical Officer MARSH MCLENNAN AGENCY, LLC



Moderator:
Karen Moseley
President & Chief Executive Officer
HEALTH ENHANCEMENT RESEARCH ORGANIZATION (HERO)

2:15 PM - 3:05 PM

# RADICAL PHARMACY PARADIGM SHIFT: LEARN WHAT HAPPENS WHEN EMPLOYERS & HEALTH SYSTEMS BLOW UP THE PBM STATUS QUO

- Understand the alignment on drug pricing, the utility of NADAC, and the influences that drive costs of value-driven pharmacy
- Examine optimal ways to eliminate wasteful spend, curb rising drug costs, and review the data requirements due to CAA accountability, while moving to personalized medicine
- Consider if Digital Therapeutics (DTx) should be managed by your PBM



Kristin Begley, PharmD Chief Growth Officer CAPITAL RX



Bridget Mulvenna
Director, Pharmacy Programs
ERICKSON SENIOR LIVING



Moderator:
Stacey Richter
Co-President
AVENTRIA and QC-HEALTH



11:00 AM - 11:50 AM

### REDEFINING CUSTOMER EXPERIENCE: MEETING CONSUMERS WHERE THEY ARE AND (RE)BUILDING TRUST

- Personalize patient and member engagement strategies to identify opportunities, address barriers, and close care gaps
- Drive cultural change within healthcare organizations to build trust and enable humanized, empathic, and compassionate care
- Adopt an orchestrated multi-channel approach to effectively engage patients/members throughout their healthcare journey



**Rahul Kak** 

Vice President, Customer Health and Experience **AETNA CVS HEALTH** 



Susan R. Kirsh, MD, MPH

Deputy Assistant Under Secretary for Health for Discovery, Education and Affiliate Networks (DEAN) VETERANS HEALTH ADMINISTRATION



**Keisha Mullings-Smith** 

Vice President and Chief Experience Officer UNIVERSITY OF CHICAGO MEDICINE



**Victoria Spaulding-Burford** 

Vice President, Experience Design and Content KAISER PERMANENTE DIGITAL



**Moderator:** 

**Paige Minemyer** Senior Editor

**FIERCE HEALTH PAYER** 

12:10 PM – 1:00 PM STAKEHOLDER VIEWS ON DRIVING MEANINGFUL ENGAGEMENT AND TRANSFORMING CARE WITH DIGITAL TECHNOLOGY

- Gain insight into current digital health trends that focus on bringing care closer to the consumer
- Discuss strategies to implement the right type of digital technology that create seamless experiences for members and patients while building trust
- Learn how to effectively leverage technology to optimize care coordination throughout an individual's healthcare journey



**Sourav Chaudhuri** Chief Strategy Officer

**US FAMILY HEALTH PLAN** 



Stuart R. Hart, MD Chief Medical Officer INTEGRA LIFESCIENCES



Mark Luck Olson

Chief Executive Officer

**RECOVERYONE** 



Moderator: Ron Shinkman

**Senior Editor** 

**HEALTH PAYER SPECIALIST** 



WEDNESDAY, JUNE 21, 2023

2:05 PM - 2:55 PM

THE IMPACT OF PRIOR TRAUMA ON MENTAL HEALTH WITHIN AND OUTSIDE THE WORKPLACE: BARRIERS AND OPPORTUNITIES FOR HEALTHCARE STAKEHOLDERS Shared session with Benefit Design Strategies Track

- Understand the impact of adverse childhood experiences, the pandemic, stigma, and other health risks on treating mental health issues
- Identify and treat trauma-related stressors through creative expression and mindfulness
- Gain insights into how employers and healthcare professionals can establish a framework to help individuals cope and heal
- Discuss the benefits of addressing mental health including improved health and well-being, increased productivity, and reduction in overall healthcare costs



Cal Beyer, CWP, SCTPP
Vice President, Workforce Risk and Worker Wellbeing
HOLMES MURPHY & ASSOCIATES



Nila Carrington, SPHR, SHRM-SCP Director, Benefits and Well Being REGIONAL ONE HEALTH



Noelle M. Ciara, DSW, LCSW Senior Director of Member Services COMMUNITY BEHAVIORAL HEALTH



Moderator:
Yener Balan, MD, DFAPA
Vice President,
Behavioral Health and Medical Specialty Services
KAISER FOUNDATION HEALTH PLAN & HOSPITALS
Author, Re-Write: A Trauma Workbook
of Creative Writing and Recovery in Our New Normal;
Big Book of Emergency Department Psychiatry

11:00 AM - 11:50 AM

IMPLEMENTING A DATA-CENTRIC APPROACH TO TAILOR INTERVENTIONS AND CLOSE CARE GAPS

- Access the right data to take a proactive approach on mitigating health risks
- Discuss the role of data to deliver appropriate care tailored to the unique needs of populations including seniors and individuals residing in rural and underserved communities
- Discuss the importance of integrating medical and social needs data to improve care access and sustain health improvement



Ivan Durbak
Chief Information Officer
BRONXCARE HEALTH SYSTEM



Silas Martin
Head, Market Access Scientific and External Strategy
JANSSEN SCIENTIFIC AFFAIRS



Michael Meucci Chief Executive Officer ARCADIA



**Becky Trotter**Vice President, Population Health Solutions **CAREALLIES** 



WEDNESDAY, JUNE 21, 2023

1:05 PM - 1:55 PM

EXPLORE STRATEGIES TO REACH AND ENGAGE UNDERSERVED COMMUNITIES WHILE EFFECTIVELY MEETING THEIR HEALTH NEEDS

- Examine novel approaches to engage vulnerable populations affected by health inequities
- Gain strategies to meet the needs of individuals with chronic conditions
- Leverage partnerships to identify unmet needs and offer long-term support
- Access and analyze data in a timely manner to provide personalized care and improve health outcomes



Gregory J. Argyros, MD
President
MEDSTAR WASHINGTON HOSPITAL CENTER
Senior Vice President
MEDSTAR HEALTH



Seanna-Kaye Denham-Wilks
Chief Experience Officer
NYC HEALTH + HOSPITALS/KINGS COUNTY



Lisa E. Griffin
Vice President Consumer Experience and Clinical Access
UNIVERSITY HOSPITALS HEALTH SYSTEM

2:15 PM - 3:05 PM

OVERCOMING BARRIERS TO INTEGRATE MEDICAL AND SOCIAL NEEDS DATA TO EFFICIENTLY SERVE DIVERSE POPULATIONS

- Develop patient/member trust to collect and communicate personal health information and social profiles
- Learn how new payment models drive investments toward strengthening core information infrastructure to better manage patient populations
- Align coding vocabularies used in EHRs to enable seamless interoperability



Joy Bhosai, MD
Founder and Chief Executive Officer
PLUTO HEALTH



**Linda Brady**VBC Portfolio and Network Strategy Manager,
Healthcare Strategy and Well Being **BOEING** 



Sheila Phicil
Director of Innovation, Health Equity Accelerator
BOSTON MEDICAL CENTER

STAY TUNED
for additional content and
speaker updates!



#### **CARE DELIVERY TRANSFORMATION**

TUESDAY, JUNE 20, 2023

11:00 AM - 11:50 AM

SEIZING AN OPPORTUNITY: HOW THE CURRENT ECONOMIC CRISIS ACCELERATES CARE DELIVERY TRANSFORMATION AND THE MOVE TO VALUE

- Outlook on leveraging partnerships to bring innovation to the US healthcare system amidst current industry challenges
- Examine the current and future state of value-based care
- Discuss recent payer-provider arrangements that are centered around quality and outcomes improvement
- Redefine care delivery: Develop a comprehensive, data-centric, personalized journey for patients and members



Rae McMahan
Senior Vice President, Corporate Strategy
PRESCRYPTIVE HEALTH



Heather O'Sullivan, MS, RN, A-GNP President, Healthcare at Home MASS GENERAL BRIGHAM



Craig E. Samitt, MD
Chief Executive Officer
NATIONAL PHYSICIAN ENTERPRISE
Executive Vice President
NAVVIS



Brian R. Wheeler
Vice President,
Provider Collaboration and Network Transformation
CAREFIRST BLUECROSS BLUESHIELD



Moderator:
Josh Berlin
Chief Executive Officer
RULE OF THREE, LLC

12:10 PM - 1:00 PM

HEALTHCARE BEYOND THE FOUR WALLS OF THE HOSPITAL: ADVANCEMENTS IN VIRTUAL CARE AND RPM TO IMPROVE ACCESS AND OUTCOMES

- Leverage virtual care, digital apps, and RPM to offer continued support to patients, monitor their health, and enhance their engagement with care teams
- Learn how technology, including wearables and remote monitoring devices, enables patients and caregivers to better manage conditions
- Offer tools to optimize medication adherence, identify gaps, and personalize care



Nicholas Gavin, MD
System Vice Chair of Population Health and Clinical
Innovation



Michelle Stansbury
Vice President, Innovation and IT Applications
HOUSTON METHODIST



Joshua Zalen
Vice President, IT Service Operations
INDEPENDENT HEALTH

MOUNT SINAI HEALTH SYSTEM



Moderator:
Debbie Welle-Powell
Adjunct Professor
U. OF COLORADO
Former Chief Population Health Officer
ESSENTIA HEALTH
Past Chair
NATIONAL ASSOCIATION OF ACOS (NAACOS)



#### CARE DELIVERY TRANSFORMATION

TUESDAY, JUNE 20, 2023

10L3DA1, 30NL 20, 2023

2:05 PM - 2:55 PM

IMPLEMENTING A NEXT-GEN CROSS-FUNCTIONAL CARE TEAM TO IMPROVE PATIENT CARE, ACCESS, AND OUTCOMES: THE JOHNS HOPKINS STORY

**Shared session with Health Equity Track** 

- Learn about the JHM Office of Population Health and its areas of focus to improve health for populations
- Discuss the development of a cross-functional care team as a team-based model of care
- Review the close partnership between the Office of Population Health and the Office of Diversity, Inclusion and Health Equity and their shared focus on promoting healthy equity



**Scott Adam Berkowitz, MD** 

Chief Population Health Officer and Vice President, Population Health

**JOHNS HOPKINS MEDICINE (JHM)** 



**Jonathan Eldridge** 

**Executive Director, Clinical Service JOHNS HOPKINS MEDICINE (JHM)** 



#### **Panagis Galiastos, MD**

Associate Professor, Division of Pulmonary and Critical Care Medicine; Health Equity Lead, Office of Diversity, Inclusion, and Health Equity; Co-Director, Medicine for the Greater Good

**JOHNS HOPKINS MEDICINE (JHM)** 

WEDNESDAY, JUNE 21, 2023

11:00 AM - 11:50 AM

### ESTABLISHING COLLABORATIVE PARTNERSHIPS TO HEIGHTEN FOCUS ON SDOH

Shared session with Health Equity Track

- Discuss collaborative approaches and partnerships that advance food security, housing stability, and medical transportation access
- Address health inequities through market-driven, community informed solutions that support underserved populations
- Explore data sharing mechanisms and tools utilized by providers and payers to integrate SDoH information into EHRs
- Align efforts at the state, local, and community level for greater impact in promoting public health policies and measurable program efficacy
- Determine how a Community Health Needs Assessment (CHNA) and Implementation Plan can advance care delivery efforts



**Samantha Citro Alexander** 

Chief Executive Officer and Co-Founder bitewell



**Alex Billioux, MD** 

Chief Medical Officer and Senior Vice President, Population Health & Social Care

UNITEDHEALTHCARE



**Neal Lemon, PhD** 

**Executive Director** 

COOPER INNOVATION CENTER, COOPER UNIVERSITY HEALTH CARE



**Lisa Porter** 

**Director of Community Engagement** 

**HUMANA** 



#### **CARE DELIVERY TRANSFORMATION**

WEDNESDAY, JUNE 21, 2023

1:05 PM - 1:55 PM

### EXAMINE THE ROLE OF AI, VR, AND ADVANCED TECHNOLOGY TO ENHANCE PATIENT CARE AND REHABILITATION

- Discover innovative implementations of AI, VR, and advanced technologies throughout the continuum of care to improve access, quality, and patient satisfaction
- Learn the process and training required to implement and integrate an advance technology solution
- Discuss future use cases to implement AI, VR, and advanced technologies in research, preventative strategies, and predictive care



Daniel Barchi
Senior Executive Vice President and
Chief Information Officer
COMMONSPIRIT HEALTH



Sal Lo
Co-Founder and Chief Executive Officer
JORIE HEALTHCARE PARTNERS



Anne Lord Bailey, PharmD, BCPS
Director for Clinical Tech Innovation
VETERANS HEALTH ADMINISTRATION



Moderator:
Fran Ayalasomayajula
President
REACH HEALTH AND HAPPY MAMA

2:15 PM - 3:05 PM

### TAKING CARE OF OUR HEALTHCARE WORKERS BY REIMAGINING WORKPLACE CULTURE

- Discuss actionable strategies to enhance the health and well-being of healthcare workers
- Implement programs that prioritize self-care and mental health in the workplace
- Address the workforce shortage crisis by efficiently identifying and meeting the needs of healthcare workers and cultivating a culture of well-being
- Utilize user-friendly tools, technology, and processes to reduce burnout among care teams



Mohan Nair
Chief Executive Officer
EMERGE® USA - THE TRANSFORMATION INNOVATION
COMPANY; Edmund Hillary Fellow; Investor, New Zealand



**Todd Walrath**Founder and Chief Executive Officer **SHIFTMED AND HOMECARE.COM** 



David Weisman, PhD
Chief Experience Officer
NYC HEALTH + HOSPITALS/QUEENS



Nidia Williams, PhD, MBB, CPHQ, FNAHQ Six Sigma Master Black Belt, Vice President, Quality and Safety LIFESPAN



Moderator:
Rick J. Bobos
Senior Vice President, Organizational Workforce Solutions
NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY
(NAHQ)



11:00 AM - 11:50 AM

MULTI-STAKEHOLDER EFFORTS TO PRIORITIZE AND SUSTAIN HEALTH EQUITY INITIATIVES THAT PREVENT HEALTH RISKS AND SIGNIFICANTLY IMPROVE CARE

- Incorporate inclusivity and equity across all healthcare business lines
- Discuss leadership efforts to create an inclusive environment both within the organization and among the community
- Leverage community partnerships to deliver quality care for underrepresented groups
- Explore innovative approaches to identify disparities and enhance equity efforts across the care continuum
- Access accurate socioeconomic, demographic, race, ethnicity related data in a timely manner to significantly improve health outcomes



Yele Aluko, MD
Chief Medical Officer, Director, Center for Health Equity,
Managing Director
EY AMERICAS



**U. Michael Currie**Sr. Vice President and Chief Health Equity Officer **UNITEDHEALTH GROUP** 



Shital S. Desai, MD
Physician in Chief,
District of Columbia and Suburban Maryland
MID-ATLANTIC PERMANENTE MEDICAL GROUP



R. Lawrence Moss, MD
President and Chief Executive Officer
NEMOURS CHILDREN'S HEALTH

12:10 PM - 1:00 PM

### REDUCING DISPARITIES IN MATERNAL HEALTH: THE PATH FORWARD

- Examine the state of maternal health and the root causes for disparities
- Explore recent advocacy and legislative efforts to address maternal health and maternal care disparities
- Delve into recent progress, programs, and partnerships among private and public sector, and community organizations to advance maternal care equity
- Discuss efforts to stratify data and develop a material health equity strategy



Shoshana Bennett, PhD "Dr. Shosh" Author, Speaker and Perinatal Mental Health Pioneer



Kimberly Mingo
Head of Government Affairs
PHILIPS NORTH AMERICA



Rachel Villanueva, MD
Clinical Assistant Professor
NYU GROSSMAN SCHOOL OF MEDICINE
Immediate Past President
NATIONAL MEDICAL ASSOCIATION



Moderator:
Ronke Komolafe, DBH, MBA
Board Chair and Chief Executive Officer
INTEGRATED PHYSICAL & BEHAVIORAL HEALTH ALLIANCE



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2:05 PM - 2:55 PM

IMPLEMENTING A NEXT-GEN CROSS-FUNCTIONAL CARE
TEAM TO IMPROVE PATIENT CARE, ACCESS, AND OUTCOMES:
THE JOHNS HOPKINS STORY

**Shared session with Care Delivery Transformation Track** 

- Learn about the JHM Office of Population Health and its areas of focus to improve health for populations
- Discuss the development of a cross-functional care team as a team-based model of care
- Review the close partnership between the Office of Population Health and the Office of Diversity, Inclusion and Health Equity and their shared focus on promoting healthy equity



Scott Adam Berkowitz, MD
Chief Population Health Officer and Vice President,
Population Health
JOHNS HOPKINS MEDICINE (JHM)



Jonathan Eldridge
Executive Director, Clinical Services
JOHNS HOPKINS MEDICINE (JHM)



Panagis Galiastos, MD
Associate Professor, Division of Pulmonary and Critical Care
Medicine; Health Equity Lead, Office of Diversity, Inclusion,
and Health Equity; Co-Director, Medicine for the Greater
Good

**JOHNS HOPKINS MEDICINE (JHM)** 

WEDNESDAY, JUNE 21, 2023

11:00 AM - 11:50 AM

### ESTABLISHING COLLABORATIVE PARTNERSHIPS TO HEIGHTEN FOCUS ON SDOH

**Shared session with Care Delivery Transformation Track** 

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- Address health inequities through market-driven, community informed solutions that support underserved populations
- Explore data sharing mechanisms and tools utilized by providers and payers to integrate SDoH information into EHRs
- Align efforts at the state, local, and community level for greater impact in promoting public health policies and measurable program efficacy
- Determine how a Community Health Needs Assessment (CHNA) and Implementation Plan can advance care delivery efforts



Samantha Citro Alexander
Chief Executive Officer and Co-Founder
bitewell



Alex Billioux, MD
Chief Medical Officer and Senior Vice President,
Population Health & Social Care
UNITEDHEALTHCARE



Neal Lemon, PhD
Executive Director
COOPER INNOVATION CENTER,
COOPER UNIVERSITY HEALTH CARE



**Lisa Porter**Director of Community Engagement **HUMANA** 



WEDNESDAY, JUNE 21, 2023

1:05 PM - 1:55 PM

### ADDRESSING THE DIGITAL DIVIDE TO REDUCE INEQUITIES IN HEALTHCARE

- Identify technological and behavioral barriers to digital health implementation
- Discuss approaches to increase digital literacy and digital health tools adoption
- Explore federal, state, and local efforts to reduce broadband costs and improve access in underserved areas
- Establish a team of digital health navigators within your workforce to increase digital health adoption and effectiveness



#### **Jeff Colyer, MD**

Former Governor, KANSAS
Chairman, National Advisory Commission on Rural Health
and Social Services

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES (HHS)** 



**Tiffany Lange, PsyD LCP** 

Senior Clinical Director of Utilization Review COMMUNITY BEHAVIORAL HEALTH



**Yael Harris, PhD, MHS** 

**Chief Executive Officer** 

**LAUREL HEALTH ADVISORS, LLC** 



**Tushar Mehrotra** 

Senior Vice President and GM, Analytics **OPTUM** 



Sheila Phicil

Director of Innovation, Health Equity Accelerator **BOSTON MEDICAL CENTER** 

2:15 PM - 3:05 PM

## IMPLEMENTING PROCESSES AND TOOLS TO MEASURE AND ANALYZE SDOH AND HEALTH EQUITY PROGRAMS: THE 2023 ACAP SDOH BENCHMARK ASSESSMENT

- Learn about the purpose, components and benefits of the ACAP SDOH Benchmark Assessment
- Understand organizational alignment to develop, implement, and maintain SDOH programs, including an overarching SDOH strategy, to guide program priorities, business cases, funding and outcomes analyses
- Discuss screening methods, data collection and analytical tools to assess and measure social risk factors of health plan member populations and non-members
- Identify community- based partners including criteria, financial and non-financial arrangements, referral management workflows, and current challenges
- Share the current state of planning for climate change impacts on health plan members and geographic regions served



**Jennifer McGuigan Babcock** 

Senior Vice President, Medicaid Policy
THE ASSOCIATION FOR COMMUNITY AFFILIATED PLANS
(ACAP)



Ann Oshel

Senior Vice President, Community and Well-Being **ALLIANCE HEALTH** 



**Chantel Neece, DNP** 

Government Programs Admistration, Director- Member Outreach, SDOH & Community Development VIRGINIA PREMIER



**Moderator:** 

Maria V. Chaves, RN
Vice President, Strategic Consulting
SPRING STREET EXCHANGE



#### **BENEFITS ADVISER LEADERSHIP TRACK**



In partnership with Nelson Griswold, Founder and Chairman, NextGen Benefits Network and Employer Health Care Council TRACK CHAIRPERSON

#### TUESDAY, JUNE 20, 2023

11:00 AM - 11:50 AM

## THE REAL WORK: EFFECTIVE LANGUAGE AND MESSAGING TO SELL THE C-SUITE

Success implementing transparent, value-based NextGen healthcare plans requires a financial, strategic conversation with the CEO and/or CFO. These top advisers will reveal how the C-Suite healthcare conversation is evolving, the importance of using C-Suite language with executives, effective messaging that drives change, and the importance of discovering what the CEO and CFO want.



Nick Hansen
Senior Benefit Consultant
PSG WASHINGTON, INC.



Mark Holland Chief Executive Officer BENEFITHELP™



**Bill Hughes**President and Senior Healthcare Strategist **BENAFIX** 



Stefanie Pigeon
Founder
AFFILIATED ASSOCIATES

12:10 PM - 1:00 PM

#### REPLACING THE BUCA: BUILDING A NEXTGEN HEALTH PLAN

Whether it's a BUCA fully insured plan or a BUCA administrative services only (ASO) arrangement within a self-funded plan, disintermediating (i.e., getting rid of the middleman) the BUCA carrier is necessary to take control of the healthcare spend. Experts will lay out the key considerations and potential landmines when building a NextGen replacement to the BUCA plan.



Deborah L. Ault, RN, MBA
Founder & President
AULT INTERNATIONAL MEDICAL MANAGEMENT



Rodger Bayne
Founder
BENEFIT INDEMNITY CORPORATION



Paul Seegert
Managing Partner
PCS ADVISERS



Eric Silverman
Founder
VOLUNTARY DISRUPTION



#### **BENEFITS ADVISER LEADERSHIP TRACK**

WEDNESDAY, JUNE 21, 2023

2:05 PM – 2:55 PM CRAWL, WALK, RUN, FLY: MEETING THE CLIENT WHERE THEY ARE

Even though most employers are eligible to move to a transparent, value-based, NextGen health plan, not all owners and executives are ready to leave the mental comfort of a BUCA provider network or the perceived comfort of a BUCA logo on the insurance card. These experts will share NextGen strategies that bring value to the client while meeting them where they are.



**Robin Flaherty President BENEFIT LINK** 



Tammera Hollerich
Chief Executive Officer
INNOVATIVE BENEFITS TEAM CONSULTING



Daniel McCauley
Founder
MAC CONSULTING GROUP



Derreck Smith
Community Engagement Manager
NONSTOP ADMINISTRATION INSURANCE SERVICE

11:00 AM - 11:50 AM

## LOW HANGING FRUIT: ELIMINATING PHARMACY WASTE AND ABUSE

Addressing the waste and abuse in prescription medications, and especially high-cost maintenance and specialty drugs, provide the highest ROI in terms of reduced spend vs. plan disruption and noise. This expert panel will share effective cost-containment strategies and case studies.



Spencer Allen
Managing Partner, SVP
INSURANCE OFFICE OF AMERICA



Gary Becker
Founder and Chief Executive Officer
SCRIPTSOURCING LLC



Trevor Daer
President and Founder
GRANITE PEAK ANALYTICS, LLC



**Lisa Gish, RN, MHA, CPBS**Director of Product and Market Strategy **TRUESCRIPTS** 



#### **BENEFITS ADVISER LEADERSHIP TRACK**

WEDNESDAY, JUNE 21, 2023

1:05 PM - 1:55 PM

## CONTROLLING HEALTHCARE QUALITY AND COST: HEALTHCARE SUPPLY CHAIN MANAGEMENT

Managing an employer's healthcare supply chain – i.e., the employees' medical and pharmacy purchases – is how advisers can ensure the quality of care and reduce the frequency and severity of claims, which is the only way to reduce the cost of healthcare. These experts will address the opportunities and challenges of managing the healthcare supply chain.



Ted Dixon
Chief Executive Officer
DIXON ASSOCIATES



Mark Grisanti
Senior Vice President, Employee Benefits Team Leader
BROWN & BROWN



Randy K. Hansen
President
PSG WASHINGTON, INC.

Co-author, Amazon #1 Best Seller Breaking Through the Status Quo

Co-author, Amazon #1 Best Seller Life & Death Decisions in the C-Suite



Robert Slayton, MSEd
President
ROBERT SLAYTON & ASSOCIATES, INC.

2:15 PM - 3:05 PM

## REPRICING HEALTHCARE: REFERENCE-BASED PRICING (RBP) AND DIRECT CONTRACTS

Advisers are controlling the cost of healthcare with proven strategies to supplant the misleading and meaningless BUCA network "discounts" – 50% off of...what? – with strategies that reprice the provider's unreasonable prices. This expert panel will discuss using a cost-plus pricing model with providers or replacing the bad BUCA provider contract with a direct contract between the provider and the employer.



**Cristin Dickerson**Founding Partner and Chief Executive Officer **GREEN IMAGING** 



**Doug Geinzer** Head of Strategy **CORAL** 



Marcy Heath
Chief Executive Officer
INOVENTIVE BENEFITS CONSULTING



Michael Patton
Chief Executive Officer
PALOMAR CONSULTING

Additional track speakers to be announced.

#### **Tuesday, June 20, 2023**

10:30 AM – 10:45 AM
INFECTIOUS INSIGHTS: SHIFTING THE PARADIGM FOR
HEALTHCARE ACQUIRED INFECTIONS

- Uncover the stealth public health threat in the world of infections:
   Bloodstream infections that cause significant morbidity and mortality for patients
- Learn how timely interventions to reduce bloodstream infections can lower healthcare inequities and save lives
- Discover a novel therapeutic approach to prevent microbial infections without increasing antibiotic resistance in the population



Scott Abbott
Senior Director, Marketing
CORMEDIX

10:45 AM - 11:00 AM FINANCIAL IMPACT OF AI IN THE HEALTHCARE SYSTEM

Discover how implementing AI tools will assist in:

- Finding more revenue to increase the bottom line
- Reducing denials and A/R Days
- Ensuring all eligible services are billed correctly
- Contribute to faster payment cycles



Scott Teffeteller
CEO, Midwest Market
JORIE HEALTHCARE PARTNERS

11:55 AM – 12:10 PM STRATEGIC APPROACHES FOR SUSTAINABLE DIABETES AND WEIGHT LOSS MEDICATION USE

- Gain insight into the off-label use of diabetes medications
- Understand why the increasing cost of anti-obesity medications isn't going away
- Develop a strategy that incorporates medication without relying on lifetime usage



Jessica Lea, PHARM.D., EMBA, BCPP Chief Executive Officer TRIA HEALTH

## 3:05 PM – 3:20 PM INCORPORATE PREDICTIVE MODELING AND ADVANCED ANALYTICS TO CUSTOMIZE INTERVENTIONS

- Explore advances in predictive modeling and how it can protect your assets
- Integrate analytics with care navigation to improve outcomes
- Discuss approaches to balance supply and demand in the healthcare supply chain
- Determine why third-party, evidence-based validation helps accelerate market adoption while lowering health risks and medical costs



Gavin Quinnies
Chairman And Chief Executive Officer
US HEALTHCENTER

03:20 PM – 3:25 PM
CONNECTING THE DOTS OF MODERN EMPLOYERS' PAID LEAVE
PROGRAMS

- Learn the key components of modern employers' paid leave programs to meet evolving workforce demands
- Navigate the complex terrain of ever-changing compliance regulations while enhancing benefits to align with what employees value most including family-friendly benefits, caregiving, employee well-being, and time away from work
- Build an ecosystem that provides a holistic approach to meeting employer objectives, ROI expectations, and enhancing employee experience



Kerry Clark
Employee Benefits Consultant
MARSH MCLENNAN AGENCY

#### Wednesday, June 21, 2023

10:30 AM – 10:45 AM
"REALLY? YOU CAN USE DATA TO EVALUATE POINT SOLUTIONS
AND ADDRESS SDOH BARRIERS?"



Linda Brady
VBC Portfolio And Network Strategy Manager,
Healthcare Strategy And Well Being
BOEING



Moderator:
Sanjay Motwani
General Manager
ARTEMIS BY NOMI HEALTH

10:45 AM – 11:00 AM
FROM MONITORING TO MANAGING: ASSESSING CLINICAL
EFFECTIVENESS TO DRIVE EMPLOYEE HEALTH OUTCOMES



**Dan Shields**Vice President Of Corporate Accounts, Digital Medicine **OCHSNER HEALTH** 

# **STAY TUNED**for additional content and speaker updates!

#### FOUNDERS' FORUM LUNCHEON

**Tuesday, June 20, 2023** | 1:10 PM – 2:00 PM

Experience the power of innovation through the lens of the founders themselves. The lived experience of a founder is what ignites the spark of motivation and passion to build a successful company.

Join four founders in 15-minute fireside chats where they will share their challenges and triumphs of building a company and give their take on the future of healthcare.



Samantha Citro Alexander
Chief Executive Officer and Co-Founder
bitewell



Chandra Bondugula, MD, MHI ZEA HEALTH, INC



**Cathryn Connolley, MHSA**President and Chief Operating Officer **DOCTIVITY** 



**Shavini Fernando**Founder & CEO **OXIWEAR** 



Salim Kizaraly
Co-founder and Head of Products and Services
STELLA TECHNOLOGY



Moira Schieke, MD
Founder, Chief Executive Officer, and Chief Medical Officer
CUBISMI



Mark Stevens
Managing Partner
ENARLEHEALTH

#### **LUNCHEON ROUNDTABLE**

**Wednesday, June 21, 2023** | 12:00 PM – 1:00 PM

#### SLOW THE BOIL: FEELING THE HEAT OF HIGH COSTS?

Employers feel the heat of health costs and it extends beyond rising costs of care. The additional costs for point solutions, employee medical leaves, and Rx prices amplify cost pressures.

What can we do? Use data to explore how basic strategies like preventative service utilization can be a powerful offset.

Join this roundtable and walk away with two things:

- 1. New insights, techniques, and resources to paint a more accurate cost picture for your organization
- 2. Hear what other employers are doing to reduce financial burden while providing robust benefits

The roundtable leaders will share data resources, studies, and analytic strategies you can apply to quantify a more accurate true-view of costs associated with delayed or deferred preventative care. Then let's hear from our roundtable participants –what's working and what's next?

Come ready to hear more about:

- Care utilization trends across medical, pharmacy, and leave (STD, LTD, FMLA) data
- . New survey data that provides unexpected insights into why people are still avoiding care
- Social determinants of health indices used to measure inequities in utilization and health outcomes across sub-populations
- Analytic approaches that help quantify additional cost impacts of avoiding care "sicker at first diagnosis"

We want you to depart feeling empowered with insights and ideas!



Rani Aravamudhan, MD Head of Clinical Advisory Services, Health Data and Management Solutions AETNA



Kelly McDevitt
President
THE INTEGRATED BENEFITS INSTITUTE (IBI)

#### **DEEP DIVE TRAINING WORKSHOP**

**Thursday, June 22, 2023** | 10:45 AM - 2:45 PM

No Extra Fee Required – Includes Lunch

#### EMPLOYER FIDUCIARY TRAINING - A PROCUREMENT PROCESS FOR YOUR HEALTH CARE PLAN

Several lawsuits have been filed over the past few months against carriers by parties demanding access to their health plan's claims data, and on February 23, 2023 the Department of Labor (DOL) issues further guidance on the removal of "gag" clauses, meant to facilitate such access, including where and how to file attestations and instructing plans to report carrier noncompliance to its enforcement division. Navigating your Health Care Plan under the new requirements and transparency has opened the door for huge cost savings for the plan and the participants but ignored, there are significant liabilities.

The Consolidated Appropriations Act of 2021 (CAA) is the most significant compliance challenge employers have encountered since the 2009 enactment of the Affordable Care Act, aka Obamacare. Yet not many are talking about it. This course offers a comprehensive educational program consisting of a certification program for CEO, CFOs, business owners, benefits specialists or other employer fiduciaries tasked with oversight of the plan. Classroom session is hands-on, peer to peer inter-active and forward thinking, using subject experts to facilitate the discussions. The curriculum is informative and relevant, covering essential areas pertaining to the health care plan and the new fiduciary duties and responsibilities plan sponsors now have.

The storm is here, and employers, sick of paying more each year in exchange for less, are determined to get health care costs under control. The mission of this half day course is to establish a foundation for a prudent process that will reduce organizations liabilities by engaging in conversation of management and oversight of employer sponsored health care plan.

The prudent employers will be at the table and the imprudent are on the menu as litigation and enforcement ramp up.

In this Deep Dive Workshop, you will learn:

- 1. What employers are required to do under the CAA 2021
- 2. How to run a Fiduciary Procurement Process on your health care plan
- 3. How to reduce your liabilities, implement cost containment and enhance benefits on your health care plan



Jim Arnold, CPA, CMA, CFE
Founder and Chief Executive Officer
FINHEALTH



Jed Cohen
Co-Founder and Chief Operating Officer
FIDUCIARY IN A BOX



**Lloyd Fiorini**General Counsel, Chief Compliance Officer **CAPITAL RX** 



Jeff Greene
Chief Executive Officer and Founder
MEDENCENTIVE



Jamie Greenleaf, AIF, CBFA, CHSA Co-Founder MY FIDUCIARY COACH



Kevin Murphy
Senior Vice President, Head of
Workplace Retirement Distribution
FRANKLIN TEMPLETON DISTRIBUTORS, LLC



Hugh O'Toole Chief Executive Officer INNOVU



Julie Selesnick
Senior Counsel
BERGER MONTAGUE



Josh Spivak
Chief Executive Officer
HIGHLIGHT HEALTH



Ryan Tiernan
IR Strategic Growth
CAPITAL GROUP COMPANIES /
HOME OF THE AMERICAN FUNDS

#### **DEEP DIVE LEADERSHIP WORKSHOP**

**Thursday, June 22, 2023** | 10:45 AM – 2:00 PM

No Extra Fee Required - Includes Lunch

#### **OUTWARD INCLUSION: BUILDING INCLUSIVE ORGANIZATIONS AND COMMUNITIES THAT DRIVE RESULTS**

Most diversity, equity, and inclusion programs focus on changing behaviors alone. Not only does this address only one part of the problem, but it often makes participants feel called out for poor behavior.

Changing behavior only happens with addressing the mindset that drives those behaviors. This is especially true in the DEI space. That is where Outward Inclusion comes in.

In this 4-hour workshop, attendees will be guided through a process of self-discovery to uncover unconscious bias and become equipped with practical tools to drive equity and inclusion within their team, organization, and community.

This workshop is shaped around authentic stories from around the world that draw people into a bigger story where everyone is included. You'll be immersed in a first-hand experience where you'll participate in workshop activities that:

- Invite people to grow instead of being shamed
- Understand how we impact others
- Provide tools to help facilitate difficult conversations
- Learn how to create meaningful change and get real results

#### **Learning Objectives:**

1. Create Psychological Safety

Apply practical frameworks to reduce bias, increase belonging, and influence change.

2. Foster Productive Dialogues

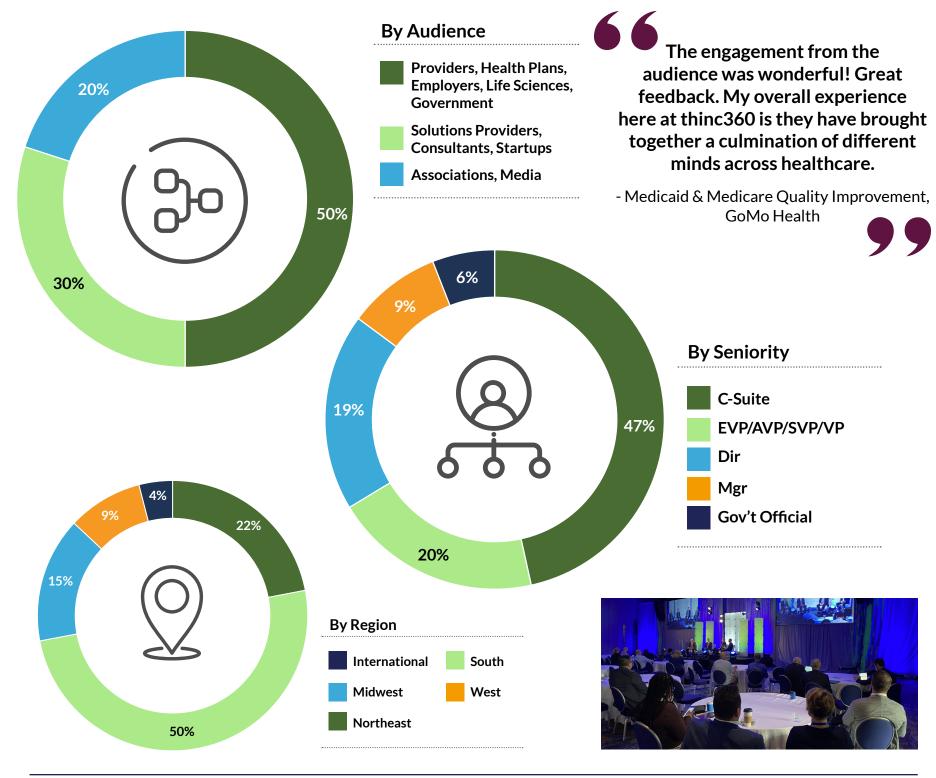
Become equipped with tools to foster safe, honest, self-reflective, and productive dialogues.

3. Create an Inclusive Culture

Identify and correct practices and structures that erode equity and inclusion.



**Desmond Lomax**Senior Consultant **ARBINGER INSTITUTE** 



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I loved being here because there are so many influential healthcare leaders here.

Founder and CEO,
 Direct Med Clinic

